

**MOKAN DIAL, INC.**  
**MISSOURI RESIDENTIAL SERVICE APPLICATION**

DATE: \_\_\_\_\_ INSTALLATION DATE: \_\_\_\_\_ CONTACT # \_\_\_\_\_

APPLICANT'S NAME: \_\_\_\_\_ SPOUSE: \_\_\_\_\_

SERVICE ADDRESS: \_\_\_\_\_

BILLING ADDRESS: \_\_\_\_\_

DIRECTORY LISTING: YES \_\_\_\_\_ NO: \_\_\_\_\_

LIST AS: \_\_\_\_\_

ADDITIONAL LISTING: \_\_\_\_\_  
(ADDITIONAL LISTING \$.50 PER MONTH)

ID #: \_\_\_\_\_ DATE OF BIRTH \_\_\_\_\_  
(SOCIAL SECURITY OR DRIVER'S LICENCE )

Own \_\_\_\_\_ Rent \_\_\_\_\_ Landlord Name & Number \_\_\_\_\_

PLACE OF EMPLOYMENT: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

NEAREST RELATIVE: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

PREVIOUS PHONE NUMBER: \_\_\_\_\_

PREVIOUS ADDRESS: \_\_\_\_\_

**CUSTOMER PROPRIETARY NETWORK INFORMATION (CPNI)**

CPNI PASSWORD: \_\_\_\_\_

ADDITIONAL CONTACTS: \_\_\_\_\_

**SHARED SECRET QUESTIONS:**

1. What is your favorite color? \_\_\_\_\_
2. What city were you born in? \_\_\_\_\_

**BASIC LOCAL SERVICE PER LINE PER MONTH \$13.42**

Local Service \$5.25, 911 Surcharge \$ .79, Interstate Access \$ 6.50, Missouri Relay (Hearing Impairment) \$.13, Federal Universal Service Charge (FUSC) \$.73 (**Touch-tone – additional \$.65/month**) Missouri Universal Service Fund Charge (MUSF) .29% of Intrastate Revenue.

**METRO CALLING AREA (MCA) \$32.50/MONTH** YES \_\_\_\_\_ NO \_\_\_\_\_

(Allows toll free two-way calling into the Kansas City Metro Area)

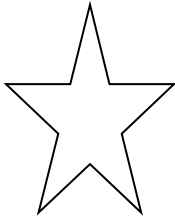
The Undersigned makes application for the above service and agrees to pay established rates for such service. In making this application the Undersigned agrees to the rules and regulations of MoKan Dial, Inc. as set forth in the Exchange Tariff and in any changes in the rules, regulations, tariffs or rates for the service furnished under this application. The Undersigned also understands if additional lines are added in the future, and if one line is disconnected for payment purposes, the other lines may also be suspended. The Undersigned is responsible for any and all long distance charges made from or charged to this account. Monthly rates listed above do not include sales tax.

**MO BUNDLED SERVICES**



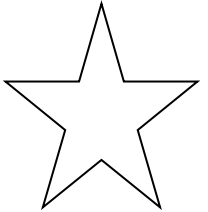
**ALL STAR RED \$14.95**  
 Basic Local Service  
 Calling Feature Bundle  
 Call Waiting  
 Caller ID  
 Call Forwarding  
 Call Forward-No Answer  
 Speed Dial 8  
 3-Way Calling  
 Inside Wire Maintenance

**ALL PRO RED \$57.95**  
 Basic Local Service  
 Calling Feature Bundle  
 Call Waiting  
 Caller ID  
 Call Forwarding  
 Call Forward-No Answer  
 Speed Dial 8  
 3-Way Calling  
 Inside Wire Maintenance  
 MKC Extreme DSL\*



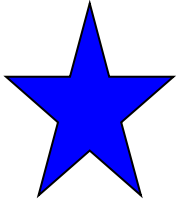
**ALL STAR WHITE \$34.95**  
 Basic Local Service  
 Calling Feature Bundle  
 Call Waiting  
 Caller ID  
 Call Forwarding  
 Call Forward-No Answer  
 Speed Dial 8  
 3-Way Calling  
 Inside Wire Maintenance  
 300 Minutes Long Distance

**ALL PRO WHITE \$74.95**  
 Basic Local Service  
 Calling Feature Bundle  
 Call Waiting  
 Caller ID  
 Call Forwarding  
 Call Forward-No Answer  
 Speed Dial 8  
 3-Way Calling  
 Inside Wire Maintenance  
 300 Minutes Long Distance  
 MKC Extreme DSL\*



**ALL STAR BLUE \$68.95**  
 Basic Local Service  
 Calling Feature Bundle  
 Call Waiting  
 Caller ID  
 Call Forwarding  
 Call Forward-No Answer  
 Speed Dial 8  
 3-Way Calling  
 Inside Wire Maintenance  
 Unlimited Long Distance  
 within 48 States

**ALL PRO BLUE \$104.95**  
 Basic Local Service  
 Calling Feature Bundle  
 Call Waiting  
 Caller ID  
 Call Forwarding  
 Call Forward-No Answer  
 Speed Dial 8  
 3-Way Calling  
 Inside Wire Maintenance  
 Unlimited Long Distance  
 within 48 States  
 MKC Extreme DSL\*



Bundle Service Rate does NOT include MCA additive. The MCA additive is reduced by 20% if bundle is selected.  
*Calls to Internet Service Providers that are Long Distance do **NOT** qualify for Block of Time or Unlimited Call Plans.*  
*Bundled services rates do NOT include taxes & surcharges. (End User line charge, 911, Missouri Relay, FUSC, etc)*  
 \*Requires additional DSL Service Application

Service request \_\_\_\_\_

Applicant signature: \_\_\_\_\_

## ADDITIONAL SERVICES

### CUSTOM CALLING FEATURES:

#### CALLER ID

Allows you to see the number & name if available of the incoming call conversation.

#### THREE WAY CALLING

Allows you to add a third party to an existing conversation specific call.

#### CALL FORWARDING

Allows a person to forward any calls received to another number two digit code.

#### CALL FORWARD BUSY

Allows a customer to forward calls to another number when their is main line is busy.

#### CALL WAITING

Notifies you of an incoming call while engaged in an existing

#### CANCEL CALL WAITING

Allows a subscriber to disable the Call-Waiting feature for

#### SPEED CALL 8 or SPEED CALL 30

Allows a customer to dial frequently called numbers using a

#### CALL FORWARD – NO ANSWER

Allows a customer to forward call to another number when there no answer.

#### AUTOMATIC CALLBACK

Allows a customer to have their phone redial a busy number for 30 minutes.

( These are the most common/requested Calling Features. Other services may be available.)

_____ Caller ID \$6.95/month	_____ Call Waiting \$1.00/month
_____ Three Way Calling \$1.00/month	_____ Cancel Call Waiting \$1.00/month
_____ Call Forwarding \$1.00/month	_____ Speed Call 8 \$1.00/month
_____ Call Forward Busy \$2.00/month	_____ Speed Call 30 \$2.00/month
_____ Call Forward-No Answer \$2.00/month	_____ Automatic Callback \$3.00/month

The following “Blocks are available at NO CHARGE: 900 \_\_\_\_\_ Collect \_\_\_\_\_  
Bill to 3<sup>rd</sup> Number \_\_\_\_\_

**INSIDE WIRE MAINTENANCE PROGRAM (\$1.95/MONTH)** Yes \_\_\_\_\_ No \_\_\_\_\_

#### DIRECTORY ASSISTANCE:

“411” Directory Assistance for all customers of MoKan Dial, Inc. \$1.00 per call, 2 listings per call. Call completion is available for an additional per minute rate.

#### CALLING CARDS:

We offer both Pre-paid calling cards or regular calling cards. PrePaid cards are available for under 4 cents per minute. Rates for regular calling cards are 20 cents per minute plus a 50 cent per connect charge.

#### INTERNET SERVICE:

Internet Service is provided to customers of MoKan Dial, Inc. through MoKan Communications, Inc. Dial- Up Service is available to all customers of MoKan Dial, Inc. High-speed (DSL) service is available to most customers, limited by distance from Serving Wire Center Equipment. A separate application is required for Internet Service – Dial-Up or DSL. No length of service contract required for Dial-Up. Service charges to activate DSL are waived if a one year contract is signed.

# MOKAN COMMUNICATIONS INC ADSL Service Agreement

Customer Name: \_\_\_\_\_ Date: \_\_\_\_\_ Phone: \_\_\_\_\_

Street Address: \_\_\_\_\_ City: \_\_\_\_\_ St: \_\_\_ Zip: \_\_\_\_\_

## Installation Services

**The installation charge for DSL service is \$99.95. The charge is waived if a one year contract is signed by customer.** Early termination of contract will result in a charge back to the customer account in the amount of \$99.95. **Installation includes wiring and programming to the Telephone Network Interface and inside connectivity to a single PC. The modem and transformer are property of MOKAN COMMUNICATIONS INC.** \$100.00 charge will be applied to account if items are not returned upon disconnect. **There will be a \$45.00 service charge for changes (decrease of speed, change of location, etc ) to your DSL service. A \$25.00 service charge will be billed for service calls resulting in no trouble found in DSL circuit.**

<b>EXTREME DSL</b>	(256up/768 down)	\$44.95	One Year Contract _____
<b>SUPREME DSL</b>	(384up/1.0 down)	\$54.95	(initials)
<b>ULTIMATE DSL</b>	(512up/1.5 down)	\$69.95	

## Customer System Requirements

**If you are changing Internet providers, your e-mail address will change.**

**E-Mail address:** \_\_\_\_\_ **@ mokancomm.net** **Password:** \_\_\_\_\_

**Second E-Mail :** \_\_\_\_\_ **@ mokancomm.net** **Password:** \_\_\_\_\_

Customer has Ethernet Card Installed: Yes No

Virus Protection Installed: Yes No

\_\_\_\_\_ File and Print Sharing Off – File and print sharing should be turned off on you computer. If they are turned on, there is a greater potential that other users on the Internet could access your computer system and/or files. By initialing here, you state your understanding of the above statement and take full responsibility for any and all damage to your computer system and/or files should you leave the file and print sharing turned on.

\_\_\_\_\_ Surge Protection and Grounding – Customer agrees to properly surge protect their computer equipment and any additional devices attached to said equipment. MOKAN COMMUNICATIONS INC is not responsible for any conditions, outages, or problems that result due to power surges, or lack of surge protection.

\_\_\_\_\_ Firewall Protection – MOKAN COMMUNICATIONS INC. is not responsible for any external intrusion to the customer's network equipment. The customer is responsible for providing firewall protection in an effort to help prevent intrusions. Since this service is an "Always On" connection, it is MOKAN COMMUNICAITONS INC's recommendation that customers have appropriate firewall protection on their equipment when using MOKAN COMMUNICATIONS INC DSL service.

I have read and understand the provision on the front and back of this agreement and certify that the above information is current and accurate.

\_\_\_\_\_  
Signature of Customer

\_\_\_\_\_  
Date

# TERMS AND CONDITIONS APPLICABLE TO DSL AGREEMENT

## ***AGREEMENT***

By signing the front page of this document, you, the customer, agree to subscribe to MOKAN COMMUNICATIONS INC'S DSL service identified thereon, in accordance with the terms and conditions set forth below and the Acceptable Usage Policy of MoKan Communications, Inc. (The Acceptable Usage Policy is available for viewing at [www.mokandial.com](http://www.mokandial.com) or you can pick up a copy at our office.) MOKAN COMMUNICATIONS INC will give reasonable notice of any changes in the terms and conditions of this agreement. You will be accepting the changes as an amendment to this agreement if you do not notify MOKAN COMMUNICATIONS INC to cancel your service.

You agree that MOKAN COMMUNICATIONS INC'S DSL service will not be used for unlawful purposes. If MOKAN COMMUNICATIONS INC has reason to believe the service provided is being used for unlawful purposes, MOKAN COMMUNICATIONS INC may discontinue or deny the service.

## **CONTRACT PERIOD**

You have the option of your service billed on a month to month basis or a one year contract. If month to month billing is desired, an installation charge of \$99.95 will apply. If you select the one year contract, the installation charge will be waived. **If you discontinue service before the expiration date, you will be billed the \$99.95 installation charge.** After expiration of your initial contract period, your DSL agreement will be renewed automatically on a month-by-month basis. You must notify us 30 days before the expiration date if you do not want your service to continue beyond the initial contract period. This service is available only to customers that have Local Telephone Service through MoKan Dial, Inc.

## **BILLING OF SERVICE**

You agree to pay the amount stated on the front of this agreement by the due date shown on your monthly bill. Monthly recurring charges are billed one month in advance. Your first bill will be dated as indicated on the front of this agreement. The installation fee, any applicable equipment charges, and prorated monthly recurring charges from your date of installation to the beginning of the first month of your first bill will be included in that billing. If your installation fee and/or recurring charges are paid in advance, that amount will be credited to your first bill. You are responsible for all charges within the terms and conditions set forth in this agreement.

All bills are due and payable on or before the 1ST of each month. If your payment is received after that date, a delinquent notice will be mailed to you indicating a disconnection-of-service date. If you do not pay such amounts when due, you may be billed a late payment charge up to the maximum allowed by law.

## **DISCONNECTION OF SERVICE**

You may discontinue service upon written notification to MOKAN COMMUNICAITONS INC, after which you will still be subject to payment of all applicable charges. No initial charges shall be refunded once MOKAN COMMUNICATIONS INC has accepted this contract.

MOKAN COMMUNICATIONS INC has the right to discontinue your service without notice if payment is more than 30 days in arrears, if you fail to honor the terms of this agreement, if you violate the rules/regulations of the Federal Communications Commission (FCC), or if you use your service for unlawful purposes.

If your service is disconnected for nonpayment of your bill, an activation fee will apply if the service is resumed. You will be liable for any costs (including reasonable attorneys' fees) relating to collection of the amounts owed.

## **SERVICE LEVEL AGREEMENT**

Based upon network availability, MOKAN COMMUNICATIONS INC'S DSL is a "best efforts" service, which can provide Up Stream and Down Stream speeds of 256/768, 384./1.0, & 512/1.5 based upon which package the customer selects. The actual speed experienced by customers may vary and depend on several factors not limited to but including customer location, the destination on the Internet, traffic on the Internet, interference with a high frequency spectrum on the customer's telephone line and other devices that may be attached to the same cable pair. No minimum level of speed is guaranteed.

MOKAN COMMUNICATIONS INC is providing DSL service on a retail basis to the customer. The customer agrees to utilize the service exclusively and not to provide access to third parties either through "sharing" or "Resale".

Web Page HOSTING and Caching are services available with your DSL connection for an additional charge. Contact our office for information on these services.

**MoKan Communications, Inc.**  
**112 South Broadway, P.O. Box 429**  
**Louisburg, KS 66053-0429**  
**Bus. Office (913) 837-2219, or 800-758-1715**

**INTERNET ACCESS ENROLLMENT FORM**

Applicant's Name \_\_\_\_\_

Mailing Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**Services and Charges**

Monthly Internet Service: (includes total of two (2) e-mail addresses, with three (3) additional for \$5 each)

\_\_\_\_\_ Basic Rate \$19.95    \_\_\_\_\_ Educator Rate    \$16.95 (requires verification)

Telephone number for billing monthly Internet Service charge \_\_\_\_\_. (This telephone number **must** be in the name of the applicant stated above. For your convenience, charges for MoKan Communications and MoKan Dial are combined on one bill.)

**User Information**

Account Name (3 to 12 characters-lower case, alphabetic or numeric, but **must begin with alphabetic character**) \_\_\_\_\_

Password (4 to 12 characters-lower case, alphabetic or numeric) \_\_\_\_\_

Additional E-mail address (**free**) \_\_\_\_\_

Password (4 to 12 characters-lower case, alphabetic or numeric) \_\_\_\_\_

Additional E-mail address \_\_\_\_\_

Password (4 to 12 characters-lower case, alphabetic or numeric) \_\_\_\_\_

Additional E-mail address \_\_\_\_\_

Password (4 to 12 characters-lower case, alphabetic or numeric) \_\_\_\_\_

Additional E-mail address \_\_\_\_\_

Password (4 to 12 characters-lower case, alphabetic or numeric) \_\_\_\_\_

**Local Access Numbers: Louisburg 837-9988, Hillsdale 783-9988, Rantoul 878-9988, Freeman 899-9988**

**Mail Setup: SMTP server is: mail.mokancomm.net    POP3 server is: pop.mokancomm.net**  
**Primary and Secondary DNS will be Server Assigned.**

**24 hour , seven days a week Help Desk : 1-866-832-6353**

**In making this application, the undersigned agrees to the Internet Service Provider/Customer Agreement.**

\_\_\_\_\_  
APPLICANT'S SIGNATURE

\_\_\_\_\_  
DATE

**Please use the Help Desk Number 866-832-6353 if you need assistance with setup**

# INTERNET SERVICE PROVIDER/CUSTOMER AGREEMENT

In order to begin service, you must review the following terms and conditions governing Provider's Internet access service (the Service). These terms and conditions will constitute a binding contract (the Agreement) between you and MoKan Communications, Inc. (the Provider). They explain Provider's obligations to you and your obligations to Provider when you use the Service. You agree that your use of the Service and your access to the Internet is provided in consideration of your agreement to abide by the following terms and conditions of the Acceptable Usage Policy of MoKan Communications, Inc. A copy of the Acceptable Usage Policy is available for viewing at [www.mokandial.com](http://www.mokandial.com) or you can pick up a copy at our office.

## **I. Customer Rights and Responsibilities**

- a. By completing enrollment and accepting all of the terms of the Agreement, you become an authorized user of the Service (Customer). Continued acceptance of this Agreement is a condition of the Service. You are responsible for complying with all terms and conditions of this Agreement, and with all policies and guidelines posted on the Service.
- b. You agree that Provider may: (1) revise the terms and conditions of this Agreement; (2) revise its billing rates and account surcharges; and (3) revise the services provided under this Agreement at any time. Any such revisions will be binding and effective immediately upon posting the revised Agreement on Provider's home page, or upon notification to you by E-mail or United States Mail.
- c. You agree to review the Agreement periodically to be aware of any such revision. If any revision to this Agreement is unacceptable to you, you may terminate this Agreement at any time by contacting Provider through the following means:  
(1) E-mail (2) U.S. Mail to MoKan Communications, Inc. P.O. Box 429, Louisburg, KS 66053-0429.
- d. Continued use of the Service following notice of any revision of the Agreement constitutes your acceptance of any and all such revisions.
- e. You are personally responsible for all use of the Service under your ID, even if you allow someone else to use your ID. Illegal, fraudulent or abusive use of any ID or of the Service is grounds for termination of the Service, and may be referred to law enforcement authorities. Enrolling or using any ID on the Service under a name other than your own is prohibited.
- f. You are personally responsible for keeping any and all IDs or passwords for Provider services private. You must promptly inform Provider if you suspect any breach of security, such as loss, theft, or unauthorized disclosure or use of your ID, password, or any credit, debit or charge card number stored on the Service. Until Provider is notified of a breach of security, you will remain responsible for any unauthorized use of the Service occurring under your ID and/or password.
- g. You agree that the Service may only be used for lawful purposes. Any transmission outlawed by state, federal, or international law is strictly prohibited, including but not limited to, the transmission of unauthorized transactions, copyrighted materials, misappropriated trade secrets, and threatening or obscene materials. Provider reserves the right (but is not obligated) to review and edit any material submitted for display or placed on the Service, excluding private electronic messages. Provider may refuse to display or may remove from the Service any material that Provider believes violates this Agreement or any policies or guidelines posted by Provider on the Service. Provider may also remove any material it deems harmful to other subscribers, merchants, information providers, the Service or the business interests of Provider. You agree to indemnify and hold harmless provider from any and all losses and liabilities arising from unlawful use of the service.
- h. Unless your account provides otherwise, your account cannot be used for dedicated Internet access. Provider reserves the right to terminate your on-line connection if the connection is not active.
- i. All bills are due and payable on or before the 30th of each month.

## **II. Copyright**

- a. Except for public domain material, all material contained on the Service is copyrighted. You may not reproduce or redistribute such material, in whole or in part, in any manner, without prior consent of the copyright owner, unless specifically permitted.
- b. You agree not to post or transmit works that are subject to another party's rights, on or through the Service, without that party's express permission. Such posting or transmitting:
  - (1) will result in termination of this Agreement and
  - (2) may result in civil or criminal liability.

## **III. No Warranty**

- a. You acknowledge and consent that Provider exercises no control or censorship of third party content. Use of any information obtained via the Service is at your own risk. Parents should take whatever precautions they deem necessary to monitor and supervise the use of the Service by minor children.
- b. Provider expressly disclaims and shall not be liable to you for any and all losses or liabilities resulting from, but not limited to: (1) loss of data; (2) loss of hardware or software; (3) access delays or access interruptions; (4) computer viruses; (5) data nondelivery or data misdelivery; (6) negligent acts and/or omissions of Provider or Provider's affiliated companies; (7) errors, omissions, or misstatements in any and all information, goods, or services obtained on or through the Service; and (8) acts of God.
- c. YOU AGREE THAT PROVIDER'S ENTIRE LIABILITY, AND YOUR EXCLUSIVE REMEDY, WITH RESPECT TO USE OF THE SERVICE, SERVICE SOFTWARE, AND ANY BREACH OF THIS AGREEMENT IS STRICTLY LIMITED TO A PRORATED PORTION OF THE AMOUNT PAID TO PROVIDER FOR MONTHLY CHARGES. SOME STATES DO NOT ALLOW THE LIMITATION OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. IN SUCH STATES, PROVIDER'S LIABILITY IS LIMITED TO THE EXTENT PERMITTED BY LAW.
- d. PROVIDER DISCLAIMS ANY AND ALL EXPRESS OR IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION: (1) ANY WARRANTIES AS TO THE AVAILABILITY, ACCURACY, OR CONTENT OF INFORMATION, PRODUCTS, OR SERVICES; AND (2) ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SOME STATES DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.

## LONG DISTANCE CALLING PLANS

MoKan Communications, Inc. ( a subsidiary of MoKan Dial, Inc.) provides Long Distance Services to customers of MoKan Dial, Inc. We offer several different plans – Block-of-Time, Flat Rated, and Unlimited Long Distance.

You must choose MoKan Communications, Inc. for your Long Distance Carrier to enroll in the following plans.

**Block of Time Plans:** Discounted calling for Intralata calling. This would be calls to the 913, 816 & 660 Area Codes for Freeman customers. Calls to Internet Service Providers that are long distance do NOT qualify for Block of Time plans.

**Flate Rate Plans:** MoKan Communications also three different Flat Rate Calling Plans. Our basic plan is 15 cents per minute with in the 48 States, no monthly fee. Our second level is 10 cents per minute, anytime, within 48 States for \$3.95 per month, and the top level is 5 cents per minute, anytime, within the 48 States for \$5.95 per month. Calls to Internet Service Providers are NOT eligible for discount.

**Unlimited Long Distance:** Unlimited Long Distance with in the 48 States is available to customers of MoKan Dial, Inc. enrolling in the “AllStar Blue” or “AllPro Blue” bundled services. A 300 minute Block of Time is also available to customers that enroll in the “AllStar White” or “AllPro White” bundled services. Calls to Internet Service Providers do NOT qualify for Unlimited Call Plans.

## MOKAN COMMUNICATIONS

### BLOCK OF TIME CALLING PLAN

\_\_\_\_\_ \$4.00/1 HOUR. 8 CENTS PER ADDITIONAL MINUTE

\_\_\_\_\_ \$ 25.00/15 HOURS. 8 CENTS PER ADDITIONAL MINUTE

\_\_\_\_\_ \$ 40.00/25 HOURS. 8 CENTS PER ADDITIONAL MINUTE

THIS PLAN COVERS ALL INTRALATA DIRECT DIALED CALLS. THE CALLS ARE BILLED IN ONE MINUTE INCREMENTS, ADDITIONAL MINUTES ARE BILLED AT 8 CENTS PER MINUTE. YOU MUST SELECT MOKAN COMMUNICATIONS AS YOUR INTRALATA LONG DISTANCE CARRIER.

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### FLAT RATE CALLING PLANS

\_\_\_\_\_ 5 CENTS PER MINUTE\*, \$5.95 MONTHLY FEE

\_\_\_\_\_ 10 CENTS PER MINUTE\*, \$3.95 MONTHLY FEE

\_\_\_\_\_ 15 CENTS PER MINUTE\*, NO MONTHLY FEE

\*CALLS MADE WITHIN THE CONTIGUOUS UNITED STATES. LONG DISTANCE CALL TO INTERNET SERVICE PROVIDES DO NOT QUALIFY FOR DISCOUNT.

TELEPHONE NUMBER \_\_\_\_\_ DATE \_\_\_\_\_

CUSTOMER SIGNATURE \_\_\_\_\_

**LONG DISTANCE CARRIER SELECTION FORM**

Use this form to select a Long Distance Carrier. Questions about a particular carrier's service can be asked directly to them through the 1-800 numbers provided below. Please circle your Carrier selection for both jurisdictions.

<u>CARRIER</u>	<u>CIC</u>	<u>INTERLATA</u>	<u>INTRALATA</u>	<u>PHONE NUMBER</u>
EXCEL COMMUNICATIONS	0752	X	X	1-800-875-9235
EMERITUS COMMUNICATIONS	0457		X	1-800-962-4631
SPRINT COMMUNICATIONS	0333	X	X	1-800-877-4646
GLOBAL CROSSING	0444	X	X	1-800-482-4848
MOKAN COMMUNICATIONS	9050	X	X	1-800-758-1715
BROADWING TELECOM	0071	X	X	1-800-422-1199
CGI LONG DISTANCE	0778	X	X	1-800-747-8000
UNIDIAL	5957		X	1-800-393-7300
QWEST COMMUNICATIONS	0432	X	X	1-800-524-4685
VERIZON SELECT SERVICES INC	5483		X	1-800-343-2092
MCI WORLDCOM	0555	X	X	1-800-264-1000
WESTEL, INC	0085	X	X	1-800-580-5585
MATRIX TELECOM	0780		X	1-800-282-0242
SBC SERVICES	5792	X	X	1-877-366-3200
NO PIC	9999	X	X	

If your current Long Distance Carrier does not appear on the list, please contact them for service. **It is the responsibility of each individual customer to notify the Carrier of their choice to initiate service.**

PHONE NUMBER \_\_\_\_\_ DATE: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_

**PREFERRED CARRIER FREEZE**

A Preferred Carrier Freeze means that the Carrier you have designated for Interlata and Intralata will NOT be changed by MoKan Dial, Inc. unless you request that the Freeze be lifted. This request to release the Freeze must come from the customer and may be written or oral. If an oral request is made the Telephone company will require either date of birth or Social Security number for verification. Any Carrier changes (PIC) received by Telephone company will be rejected unless the Freeze is released.

The Undersigned hereby authorizes MoKan Dial, Inc. to place a Freeze on any PIC changes to the following numbers:

\_\_\_\_\_

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

DATE OF BIRTH OR SOCIAL SECURITY NUMBER: \_\_\_\_\_

# Self-Certification for Missouri Universal Service Fund



Dear Missourian:

You may qualify for a discount on your monthly telephone bill if you are receiving low income or disability benefits under certain programs. The discount varies between \$3.50 and \$13.50 depending on your local telephone company and method of qualification. The programs that would qualify you for low income benefits or disability benefits are listed below.

If you are receiving benefits from one or more of the programs listed below, please check all that apply, complete the remainder of the form, and return it to your local telephone company.

I certify under penalty of perjury that:

<input type="checkbox"/> I, or a dependant of my household, currently receive benefits from one or more of the low income programs listed below (only one is required to qualify):	<input type="checkbox"/> I, or a dependant of my household, currently receive one or more of the benefits from the following disability programs:
<b>LOW INCOME PROGRAMS</b>	<b>DISABILITY - totally and permanently disabled or blind and receiving support from:</b>
<input type="checkbox"/> Medicaid	<input type="checkbox"/> Veteran Administration Disability Benefits
<input type="checkbox"/> Food Stamps	<input type="checkbox"/> State Blind Pension
<input type="checkbox"/> Supplemental Security Income	<input type="checkbox"/> State Aid to Blind Persons
<input type="checkbox"/> Low-Income Home Energy Assistance Program (LIHEAP)	<input type="checkbox"/> State Supplemental Disability Assistance Payments Administered by the Family Support Division
<input type="checkbox"/> Federal Public Housing Assistance or Section 8	<input type="checkbox"/> Federal Social Security Disability
<input type="checkbox"/> National School Lunch Program	<input type="checkbox"/> Federal Supplemental Security Income
<input type="checkbox"/> Temporary Assistance for Needy Families	

I further agree to notify my local telephone company immediately if I cease to participate in the programs listed above.

Customer Signature

Date

Customer Name (please print)

Telephone Number Where You Can Be Reached

Social Security Number

Address

Your Home Telephone Number

City, State, Zip Code